

ERP: Best Practice Diagnostics

Hackett Technology Solutions Oracle and PeopleSoft Services

Uncover the Right Answers to Your Business and IT questions:

- What opportunities exist to improve business performance through better use of your Business Applications?
- Where should you direct your resources and efforts to achieve the greatest return on your investments?
- How can you simplify, streamline and consolidate repetitive high-volume, low-value processes through effective use of your Oracle or PeopleSoft system?
- Where can you automate and integrate manual processes to shorten cycle times and reduce error rates?
- What type of enabling technologies and information delivery tools such as portals, data marts and Web services can you better leverage through your ERP system?
- What are the best practices that world-class companies use when they implement Oracle or PeopleSoft?

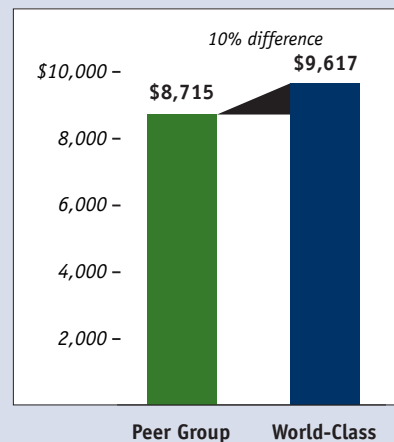
Software alone does not transform companies into world-class business performers. The Oracle EBS/PeopleSoft Diagnostic Program from Hackett Technology Solutions helps clients generate significantly more value from their Business Application investments by providing a comprehensive assessment and roadmap to achieve increased benefits through the use of complementary Hackett-Certified™ Practices.

Cost per end-user

IT cost per end-user, 2006

World-class organizations spend more on IT with the knowledge that IT serves as a strategic enabler for the organization as a whole.

Source: ©2005 The Hackett Group, World-Class Defined



Our Oracle EBS/PeopleSoft Best Practice Diagnostic is based on findings from the proprietary database of The Hackett Group, the world's leading repository of enterprise best practice metrics and business process knowledge. Only Hackett empirically defines world-class performance with analysis gained through more than 4,000 benchmark studies and work with more than 2,700 of the world's leading companies.

Best Practice Diagnostic Program Agenda:

- Program Initiation: Client identifies processes to include in scope, selects their internal Coordinator(s), and reviews the tasks that comprise the diagnostic approach. Client works with Hackett Technology Solutions to identify participants and schedule interviews.
- Current State Assessment: Client completes process questionnaires and participates in workshops to review current practices and identify improvement opportunities by identifying the causes of inefficiencies and ineffectiveness.
- Best Practice Assessment: Hackett Technology Solutions advisors facilitate workshops to evaluate the client's alignment with best practices. Answerthink advisors identify the specific opportunities to move the client toward world-class performance. Our advisors familiarize executives with the opportunities.
- Roadmap Development: Hackett Technology Solutions advisors define and prioritize initiatives to achieve selected opportunities including benefits and timeline. Our advisors present recommendations and establish an action plan for execution.

Best Practice Diagnostic Program Portfolio:

The Oracle EBS/PeopleSoft Diagnostic program is designed to include one or more processes within Finance, Human Resources or IT. For each process selected, the diagnostic will assess practices across four dimensions: Process, People and Organization, Technology, and Information. We can also include complimentary Application Architecture or Technical Architecture assessments.

Deliverables:

- Current State Process Assessment
- Best Practice Summary Scorecard
- Process Opportunity Scorecard
- Additional Assessment Findings
- Opportunity Roadmap
- Final Report with Executive Summary

Objectives Achieved Through the Best Practice Diagnostic Program:

- A prioritized list of opportunities to enhance efficiency and effectiveness within your business.
- A review of your current processes, organization and technology environment against proven best practices in the Hackett Knowledge Repository.
- An explanation of the characteristics and benefits of Best Practices.
- An assessment of your overall best practices compliance and ERP environment and an identification of opportunities for improvement.
- A road map with estimated timelines and the steps required to better leverage your ERP system.

Allow our experts to employ Hackett-Certified™ Practices at your organization to generate a greater return from your Oracle EBS/PeopleSoft investment through this quick and easy diagnostic program.

Call 1-877-423-4321 or visit our website at www.thehackettgroup.com for more information

Processes and Bundles that Can Be Assessed Within an Oracle or PeopleSoft System

<p>Finance Processes</p> <ul style="list-style-type: none"> ■ Accounts Payable ■ Cash Application (AR) ■ Customer Billing ■ Collections ■ Cost Accounting ■ General Accounting ■ Project Costing ■ Fixed Assets ■ Order Entry ■ Travel & Expense ■ External Reporting ■ Items & Suppliers ■ Materials Receipt ■ Purchase Orders ■ Budgeting/Forecasting ■ Business Performance Reporting ■ Strategic Planning/Business Analysis 	<p>Finance Bundles</p> <ul style="list-style-type: none"> ■ Record to Report ■ Invoice to Cash ■ Procure to Pay ■ Process Integration for Finance ■ Process Technology Enablement for Finance ■ Information Delivery for Finance
<p>Human Resource Processes</p> <ul style="list-style-type: none"> ■ Data Management, Reporting & Compliance ■ Compensation Administration ■ Exit Management ■ Health & Welfare Administration ■ Learning & Development ■ Payroll Administration ■ Performance Management ■ Recruiting and Staffing ■ Time and Attendance 	<p>Human Resource Bundles</p> <ul style="list-style-type: none"> ■ Employee Data Management ■ Payroll Services ■ Process Integration for Human Resources ■ Process Technology Enablement for Human Resources ■ Information Delivery for Human Resources
<p>Business Application IT Processes</p> <ul style="list-style-type: none"> ■ Application Development & Implementation ■ Project Management ■ Business Planning ■ Project Prioritization ■ End User Support ■ Enterprise Architecture Planning ■ Operations Management ■ Personnel Management ■ Quality Assurance 	<p>Business Application IT Bundles</p> <ul style="list-style-type: none"> ■ Application Delivery Effectiveness ■ Application Control & Risk Management ■ Application Planning & Strategy ■ Application Management & Administration