

Information Technology Consulting Services

Hackett Technology Solutions Hyperion / Oracle

Infrastructure and Capacity Planning for Your Immediate Needs and Long-term Goals

Have you planned for your Hyperion system to meet the immediate needs and long-term goals of your organization? Is your system properly configured to maximize performance and scalability? Are you confident that your organization has taken the appropriate steps to guard against security breaches of your network and data? Do you have a clear understanding of your current environment and the ways in which it can be improved?

Hackett Technology Solutions' Oracle / Hyperion Business Information Technology Consulting can help you develop an infrastructure and capacity planning strategy designed to meet your immediate needs and long-term goals of your organization. We can also help you implement the appropriate measures to protect your data and make the most of your Oracle / Hyperion Enterprise Performance Management investment.

Hackett Technology Solutions

Hackett Technology Solutions is a leading business and technology consulting firm that enables companies to achieve world-class business performance. We provide strategic implementation and integration services for Oracle, PeopleSoft, and Hyperion applications, as well as business intelligence solutions.

Hackett Technology Solutions' Best Practice Implementations enable organizations to:

- Adopt the same business processes that work for top-performing organizations
- Sustain process improvements through technology
- Mitigate risk
- Compress planning time
- Ensure alignment between technology solutions and business objectives

Architecture Best Practice

Regardless of your organization's technology investments and vendor preferences, Hackett Technology Solutions' IT consultants can design an architectural plan utilizing Hyperion / Oracle best practices to insure maximum performance and scalability. Our Infrastructure advisors work closely with Hyperion / Oracle in maintaining and updating the best practices standards.

Based on our extensive best practices knowledge, Hackett Technology Solutions' professionals design, develop and implement solutions to support Hyperion/ Oracle.

We offer a wide range of services, including particular expertise in the following:

- **Installations and Configuration**— Hackett Technology Solutions' IT experts use systemized work plans to deliver the most efficient and effective installation of Hyperion / Oracle products. Risk mitigation is accomplished through a consistent teamwork approach between the corporate IT staff and Hackett Technology Solutions' consultants. Our team provides advisory services through carefully designed, detailed implementation project plans, pre-implementation checklists and post-implementation checklists. Our extensive implementation documentation ensures that we deliver, and that you're able to successfully maintain fully functional Hyperion / Oracle environments.
- **Capacity Planning**—Planning for future organizational growth and capacity is the cornerstone of a strategic approach to business and IT environments. It is the science and art of estimating the space, hardware, software and infrastructure resources that will be needed over some future period of time. We provide advisory services which will weigh your current environment review, along with understanding the IT and business growth expectations, to deliver sound recommendations for optimal results.
- **Performance Tuning & Troubleshooting**—Maintaining systems that run trouble-free with optimal performance is a key component to a successful implementation. Our IT professionals possess extensive experience in system hardware, operating systems, database software and J2EE applications. It is this multilevel knowledge, along with years of experience in tuning Hyperion architectures, that differentiates us and allows our experts to identify the root causes of performance issues and institute effective solutions.

- **Life-cycle Management**—Infrastructure life-cycle management is an ongoing reality for every organization. Data management has become increasingly important as businesses face compliance issues in the wake of legislation, such as HIPAA and the Sarbanes-Oxley Act, that regulates how organizations must deal with particular types of data. We provide services that allow you to plan out your technology future to more fully leverage existing investments and correlate capacity planning with anticipated technology advancements.
- **Disaster Recovery**—Contingency planning is the best form of infrastructure risk mitigation. Every business or organization can experience a serious incident that can hinder ongoing normal operations. Our IT professionals provide advisory services, in conjunction with software licensing of multiple environments, to insure that you are covered for any eventuality and can be sure of high-availability with minimum downtime.
- **Network and Data Security**—Web-based applications have become an integral part of Hyperion / Oracle's Enterprise Performance Management architecture. They have also become major security risks for the organizations that rely on them because large volumes of potentially sensitive information is exchanged and stored in databases behind those applications. Our advisors can pinpoint where key vulnerabilities exist and provide different solutions to ensure your valuable data is adequately protected.

The key to a sustained Hyperion / Oracle environment is proper training and documentation for end-users and IT staff. Staff turnover is inevitable, so we provide the knowledge transfer and documentation necessary to insure that a proper infrastructure plan can be consistently executed. Additionally, we coordinate ongoing IT training with your Account Executives to support ongoing initiatives. Our training and documentation plans enable you to be self-sufficient in the maintenance of your Hyperion environments.

The Choice Is Yours

If your organization is looking for a partner to optimize your technical environment, improve performance and enhance end-user acceptance of your Hyperion application, implementations and upgrades, Hackett Technology Solutions offers unparalleled qualifications:

Deep Experience: Hackett Technology Solutions' Hyperion / Oracle Technology experts average over 10 years of technical expertise.

Real-World Validation: Hackett Technology Solutions maintains its own research lab running the latest versions of Hyperion and Oracle enabling us to test performance and integration in a real-world environment.

High Client Satisfaction: Hackett Technology Solutions' consistent on-time, on-budget delivery and collaborative approach has resulted in a long history of successful implementations and satisfied clients

Hackett Technology Solutions: Enabling World-Class Performance

Hackett Technology Solutions (HTS), a division of The Hackett Group, enables world-class performance through best practice-based business and technology solutions. The Hackett Group, a strategic advisory firm (NASDAQ: HCKT), is a world leader in best practice research, benchmarking, and transformation advisory services. Hackett helps executives identify and quantify performance gaps compared with the best performing companies; HTS specialists design and implement technology solutions based on Hackett-Certified™ Practices to enable world-class performance levels.

Our approach is simple yet powerful:

1. Understand factually the practices of world-class firms
2. Configure solutions that enable these practices
3. Implement quickly

For more details on how Hackett Technology Solutions' EPM Consulting services can enable your Hyperion/Oracle investments at a great value, contact us.

Call 1 877 423 4321 or visit our website at www.thehackettgroup.com for more information